

# Polty's Gateway for Microsoft Lync



**Polty's Inc.**  
Unified Communications Solutions

## ► Overview

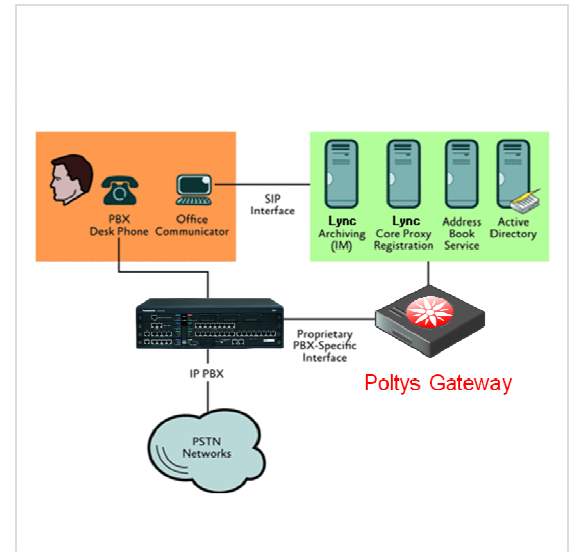
**Polty's Gateway for Microsoft Lync** provides the technology to link Microsoft Lync Server to the Panasonic telephone system. This provides Remote Call Control (RCC) services to allow users to control and interact with their telephone handsets from within the Lync client.

## ► Key Features

- Panasonic TDA/ TDE/ NCP/ NS compatible
- Easy to install and configure
- When a call rings at a user's desk phone, it also appears in Microsoft Lync
- Users can use Microsoft Lync to dial, answer, hang up, hold, retrieve, transfer, and deflect calls on their desk phone
- Call forwarding state of the user's desk phone can be controlled
- When a user's desk phone is busy, their presence status in Microsoft Lync is shown as "in a call"

## ► Call Control Functions

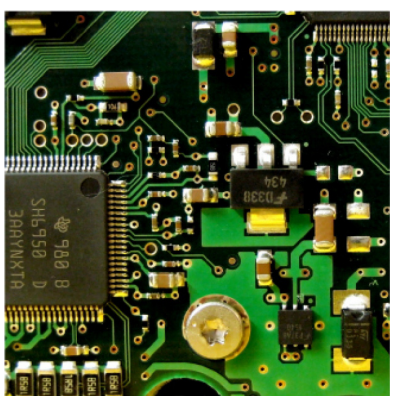
- Make / Answer/ End Call
- Transfer/ Hold/ Retrieve Call
- Forward Call to mobile phone



## Target Customers

- Financial Services
- Insurance Services
- Distribution
- Manufacturing
- Government
- Healthcare

## System Requirements



- Panasonic KX-TDA 30/50/100/200/600, KX-TDE 100/200/600, KX-NCP 500/1000, KX-NS 1000
- Host minimum configuration – Intel PIV 2 GHz processor, 1 GB RAM, 2 GB free HDD space, 100BaseT Network card
- Host operating systems –Microsoft Windows Server 2003 SP2, Microsoft Windows Server 2008, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled)